



2025 Leapfrog Hospital Survey Overview of Content for Hospitals and Stakeholders

The Leapfrog Hospital Survey is a free, annual survey that assesses hospital performance on national measures of safety, quality, and efficiency of both inpatient and outpatient care. These measures are of specific interest to health care purchasers and consumers, and cover a broad range of hospital processes, outcomes, and structures in many clinical areas such as surgical care, maternity care, and pediatric care.

Several of the measures included on Leapfrog's annual survey are aligned with other national agencies and organizations such as The Joint Commission (TJC), the Centers for Disease Control and Prevention (CDC), and the Centers for Medicare and Medicaid Services (CMS). The table below includes information about which measures are used in one or more of the CMS programs including the Inpatient Quality Reporting Program (IQR), Value-Based Purchasing Program (VBP), Hospital-Acquired Condition (HAC) Reduction Program, and Hospital Outpatient Quality Reporting Program (OQR). In addition, the table includes information about which measures are included in the [Leapfrog Hospital Safety Grade](#).

The Leapfrog Hospital Survey provides hospitals with the opportunity to benchmark their performance on these national measures against other hospitals in their state and across the nation. Hospitals can also benchmark their performance against ambulatory surgery centers on a national set of measures focused on outpatient procedures.

Survey Results from hospitals and ASCs are publicly reported at <https://ratings.leapfroggroup.org/>. Find more information about the Leapfrog Hospital Survey at www.leapfroggroup.org/hospital. Detailed scoring information is provided in the Scoring Algorithms at <https://www.leapfroggroup.org/survey-materials/scoring-and-results>.

All the measures listed below are applicable to general, acute care hospitals.

✓ Check marks indicate measures that are applicable to either freestanding Pediatric Facilities or Critical Access Hospitals.

* An asterisk indicates that the measure is only applicable if the hospital performs the procedure or treats the conditions.



Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities?	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Where and how results are publicly reported at https://ratings.leapfroggroup.org/
1	Patient Rights and Ethics						Patient Rights and Ethics
	1A: Basic Hospital Information				✓	✓	More Information: Not scored, but information is publicly reported
	1B: Billing Ethics				✓	✓	Billing Ethics: performance category plus detail
	1C: Health Care Equity				✓	✓	Health Care Equity: performance category
	1D: Informed Consent				✓	✓	Informed Consent: performance category plus detail
2	Medication Safety						Medication Safety
	2A: Computerized Physician Order Entry	✓		NQF Safe Practice	✓	✓	Safe Medication Ordering: performance category plus detail
	2B: EHR Application Information					✓	<i>Not scored or publicly reported</i>
	2C: Bar Code Medication Administration (BCMA)	✓			✓	✓	Safe Medication Administration: performance category plus detail
	2D: Medication Reconciliation			NQF #2456		✓	Medication Reconciliation: performance category plus detail
3	Adult and Pediatric Complex Surgery						Complex Adult and Pediatric Surgery, Total Joint Replacement
	3A: Hospital and Surgeon Volume for 11 high-risk surgical procedures: <ul style="list-style-type: none"> • Carotid Endarterectomy • Mitral Valve Repair and Replacement • Open Aortic Procedures • Bariatric Surgery for Weight Loss • Lung Resection for Cancer • Esophageal Resection for Cancer • Pancreatic Resection for Cancer • Rectal Cancer Surgery 			STS	*	*	Each procedure includes performance category plus detail



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	<ul style="list-style-type: none"> Norwood Procedure Total Hip Replacement Total Knee Replacement 						
	3B: Safe Surgery Checklist for Adult and Pediatric Complex Surgery			WHO, AORN, TJC	*	*	Safe Surgery Checklist - Complex Surgery: performance category
4	Maternity Care						Maternity Care
	4A: Maternity Care Volume and Services				*	✓	Not scored, but information is publicly reported
	4B: Cesarean Birth			TJC PC-02	*	✓	Cesarean Sections: performance category plus detail
	4B: Cesarean Birth Stratified by Race/Ethnicity				*	✓	Not scored or publicly reported
	4C: Episiotomy			NQF #0470	*	✓	Episiotomies: performance category plus detail
	4D: Newborn Bilirubin Screening Prior to Discharge				*	✓	Screening Newborns for Jaundice Before Discharge: performance category plus detail
	4D: Appropriate DVT Prophylaxis in Women Undergoing Cesarean Delivery				*	✓	Preventing Blood Clots in Women undergoing Cesarean Section: performance category plus detail
	4E: High-Risk Deliveries			Vermont Oxford Network	*	*	High-Risk Deliveries: performance category plus detail
5	Physician and Nuse Staffing						Critical Care
	5A: Adult ICU Physician Staffing	✓		NQF Safe Practice	*	*	Specially Trained Doctors Care for Critical Care Patients: performance category plus detail
	5B: Pediatric ICU Physician Staffing			NQF Safe Practice	✓	*	



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							Preventing Patient Harm
	5C: Nursing Workforce for four nursing measures: <ul style="list-style-type: none"> Total Nursing Care Hours per Patient Day RN Hours per Patient Day Nursing Skill Mix Percentage of RNs who are BSN-Prepared 	✓ Only Total Nursing Care Hours per Patient Day		NQF #0204, NQF #0205, NDNQI, NQF Safe Practice	✓	✓	Nursing and Bedside Care for Patients, Nursing for Patients, and Percentage of Nursing Staff who are Registered Nurses (RNs): performance category plus detail Percentage of Registered Nurses (RNs) who have a Bachelor's Degree in Nursing: performance category
6	Patient Safety Practices						Preventing Patient Harm
	6A: NQF Safe Practice #1 – Culture of Safety Leadership Structures and Systems	✓		NQF Safe Practice	✓	✓	Effective Leadership to Prevent Errors: performance category plus detail
	6B: NQF Safe Practice #2 – Culture Measurement, Feedback, and Intervention	✓		NQF Safe Practice	✓	✓	Staff Work Together to Prevent Errors: performance category plus detail
	6C: Hand Hygiene	✓			✓	✓	Handwashing: performance category plus detail
	6D: Diagnostic Excellence				✓	✓	<i>Not scored or publicly reported</i>
	6E: Hospital Boarding in the Emergency Department (ED)				✓	✓	<i>Not scored or publicly reported</i>
7	Managing Serious Errors						Patient Rights and Ethics
							Healthcare-Associated Infections
	7A: The Leapfrog Group “Never Events” Policy Statement				✓	✓	Responding to Never Events: performance category



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	7B: Central-line Associated Blood Stream Infections (CLABSI) in ICUs and select wards	✓	VBP, HAC Reduction	NQF #0139, CDC/NHSN	✓	✓	Infection in the Blood: performance category plus detail
	7B: Catheter-associated Urinary Tract Infections (CAUTI) in ICUs and select wards	✓	VBP, HAC Reduction	NQF #0138, CDC/NHSN	✓	✓	Infection in the Urinary Tract: performance category plus detail
	7B: Surgical Site Infections from Colon Surgery (SSI: Colon)	✓	VBP, HAC Reduction	NQF #0753, CDC/NHSN	*	*	Surgical Site Infection After Colon Surgery: performance category plus detail
	7B: Facility-wide Inpatient Methicillin-resistant Staphylococcus aureus (MRSA) Blood Laboratory-identified Events	✓	VBP, HAC Reduction	NQF #1716, CDC/NHSN	✓	✓	MRSA Infection: performance category plus detail
	7B: Facility-wide Inpatient Clostridium difficile (CDI) Laboratory-identified Events	✓	VBP, HAC Reduction	NQF #1717, CDC/NHSN	✓	✓	C. difficile Infection: performance category plus detail
8	Pediatric Care						Pediatric Care
	8A: Patient Experience (CAHPS Child Hospital Survey)			NQF #2548	✓	*	Experience of Children and Their Parents: performance category plus detail
	8B: Pediatric Computed Tomography (CT) Radiation Dose for two anatomic areas: <ul style="list-style-type: none"> Abdomen/Pelvis Head 			NQF #2820	✓	*	Pediatric Radiation Dose for Abdomen/Pelvis scans and Pediatric Radiation Dose for Head Scans: performance category
9	Outpatient Procedures						Care for Elective Outpatient Surgery Patients, Medication Safety
	9A: Basic Outpatient Department Information				✓	*	More Information: Not scored, but information is publicly reported



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	9B: Medical, Surgical, and Clinical Staff				✓	*	Elective Outpatient Surgery Recovery Staffing – Adult and Elective Outpatient Surgery Recovery Staffing – Pediatric: performance category
	9C: Volume of adult and pediatric outpatient procedures for nine specialties: <ul style="list-style-type: none"> • Gastroenterology • General Surgery • Ophthalmology • Orthopedic • Otolaryngology • Urology • Neurological Surgery • Obstetrics and Gynecology • Plastic and Reconstructive Surgery 				✓	*	Not scored, but information is publicly reported: see Elective Outpatient Surgery – Adult and Elective Outpatient Surgery – Pediatric
	9D: Safety of Procedures - Patient Follow-up		ASCQR, OQR			*	Unplanned Hospital Visits after Colonoscopy: performance category
	9D: Safety of Procedures - Safe Surgery Checklist for Adult and Pediatric Outpatient Procedures			WHO, AORN, TJC	✓	*	Safe Surgery Checklist – Elective Outpatient Surgery: performance category
	9E: Medication Safety for Outpatient Procedures				✓	*	Medication Documentation for Elective Outpatient Surgery Patients: performance category plus detail
	9F: Patient Experience (OAS CAHPS)		ASCQR, OQR			*	Experience of Patients Undergoing Elective Outpatient Surgery: performance category plus detail