2024 Leapfrog Hospital Survey Webinar Series Schedule

The _Leapfrog Hospital Survey Webinar Series_ is designed for hospitals that would benefit from a more interactive presentation of the Survey materials and information. Nothing presented in the Webinar Series differs from the information available in the printed materials or through the free electronic Help Desk. Hospitals interested in learning about changes to the 2024 Leapfrog Hospital Survey should review the free Town Hall Calls we offer _here_.

Office Hours will take place on the <u>second</u> Tuesday of the month from 2:00 – 2:30 pm ET unless otherwise noted.

Webinars will take place on the <u>fourth</u> Tuesday of the month from 2:00 – 3:00 pm ET unless otherwise noted.

After participants have successfully registered for both sessions, they will receive information on accessing the office hours and webinar series via email. All sessions will be recorded. Members will have access to the recording, slides, and any materials following each webinar via a secure website.

Date	Topic	Presenters
March 26	**Preparing for the 2024 Leapfrog Hospital Survey:** Review of deadlines, reporting periods, data sources and data collection, Survey tools available, updating a Survey, etc.	Katie Stewart, MPH, Director of Health Care Ratings, The Leapfrog Group
April 23	**Section 6C: Nurse Staffing and Skill Mix:** Overview of nurse staffing and skill mix questions, measure specifications, FAQs, scoring and public reporting, data verification, and use in other programs for 2024.	Missy Danforth, SVP Health Care Ratings, The Leapfrog Group Matt Austin, MS, PhD, Assistant Professor of Anesthesiology and Critical Care Medicine, Johns Hopkins Medicine
May 28	**Section 2C: Bar Code Medication Administration (BCMA):** Overview of questions, FAQs, scoring and public reporting, data verification, and use in other programs for 2024.	Matt Austin, MS, PhD
June 25	**Preparing for Data Verification:** How to prepare for and respond to Leapfrog's extensive monthly data verification, monthly documentation requirements, and virtual on-site data verification	Katie Stewart, MPH Missy Danforth
July 23	**Scoring, Public Reporting, & Use of Survey Results:** Overview of how Survey responses are scored and publicly reported, how hospitals can use their Leapfrog Survey Results, use of Survey Results in other programs, and use of Survey Results by other organizations including health plans.	Kaylee Scarim, Senior Program Analyst, The Leapfrog Group Jill A. Berger, Director, Employer & Payor Engagement, The Leapfrog Group
August 27	**Section 1C: Health Equity and Section 4C: NTSV C-Section Stratification:** Overview of questions, measure specifications, FAQs, scoring and public reporting, and implementation examples	Leah Kaufman, Program Coordinator, The Leapfrog Group Katie Stewart, MPH
September 24	**Fall 2024 Hospital Safety Grade:** Overview of changes to the fall 2024 Safety Grade Methodology and timeline	Alex Campione, MPH, Program Analyst, The Leapfrog Group
October 22	**Section 1 Patient Rights and Ethics - Section 1B: Billing Ethics and Section 1D: Informed Consent:** Overview of questions, FAQs, scoring and public reporting, data verification, and use in other programs for 2024.	Jean-Luc Tilly, MPA, Program Manager, The Leapfrog Group Matt Austin, MS, PhD
November 19*	**Section 6E: Diagnostic Excellence:** Overview of diagnostic errors in hospitals, questions, FAQs, resources available to reduce diagnostic errors, and plans for the 2025 Survey.	Jean-Luc Tilly, MPA Matt Austin, MS, PhD
December 3*	**Proposed Changes for the 2025 Leapfrog Hospital Survey**	Missy Danforth

Find more information or register for the Webinar Series on our _website_.

*The November and December call will not be held on the fourth Tuesday of the month. Please refer to the schedule above for the exact date.